



Notice to New Home Builders!

Congratulations! You are building a new home and you are excited to get moved in. You just had your foundation completed, framing done, the exterior is up, and now you need your utilities connected.

At H2GO, we provide services for water, sewer, or both. Chances are, that you will have to connect to our system by crossing underneath the road. So, who owns the road and how can you cross under it to connect your service?

- Visit:

<https://ncdot.maps.arcgis.com/home/webmap/viewer.html?webmap=5d3ad78971714a30be7ff97fd580e4d5>

to find out who owns the road.

- Ask your builder to get a third-party encroachment agreement that allows them to cross the road and connect your services. These agreements are for your protection, the protection of your home builder, and the safety of those traveling the road.
 - If the road is owned by a local municipality, they can simply call the municipality and request an encroachment agreement.
 - By Law, prior to beginning work within State right-of-way, the utility owner shall obtain an Encroachment Agreement from the Department of Transportation. Forms can be obtained from the District Engineer's office in the area where the utility work is to take place at the following web address:

<https://connect.ncdot.gov/municipalities/Utilities/Pages/help.aspx>

To comply with the General Statutes of North Carolina and General Ordinances of the Board of Transportation, it should be clearly understood that no utility shall cross or otherwise occupy rights-of-way of any road on the State System without written permission of the Department; furthermore, with the exception of routine maintenance, no utility which has been placed on the right-of-way of any State road shall be changed or removed without written permission of the Department. These roads include freeways, primary roads, secondary roads, and roads or streets within municipalities that are on the State system.

- Once your builder obtains the necessary agreement, they can begin connecting your utilities.
- You are now one step closer to moving into your newly built home!

